If there is a risk of flood in your area, your safest option is to leave early. But what if you are too late and get stuck?

If you are stuck in your home or car and have a life-threatening emergency, call Triple Zero (000).

If you require other emergency assistance, call the SES on 132 500. You can use the National Relay Service to make emergency calls.

If you are stuck in your house surrounded by flood water, move to the second floor of your home.

If you live in a single-story home, move to your roof.

Be prepared to stay up there for several days, in cold, wet and frightening conditions.

If you are trapped in your car in rising flood waters, wind down your windows and remove your seatbelt, so you can crawl out of your window and onto the roof of your car if necessary.

These options are not safe.

They are suggestions for you only if there are no other options to improve your safety. Try to avoid these situations if possible.

Remember to stay safe near flood.

Never drive, ride or walk through flood water.

You cannot see what hazards may be underneath the surface of the water. There may be hazards such as sharp objects, deep holes and strong currents that can harm you. Powerlines may have fallen into the water and you will not know if they are live or not. Flood water is also toxic, containing poisons and raw sewerage.

Follow any instructions delivered by emergency services personnel. If not, you may be putting yourself and other people at risk of harm.

Your safest option is to stay informed and leave early.